

***Vital
information
to assist you
in the event
of an
accident***

NT **ACCIDENT
ASSIST** 

1800 684 669
1800 NTI NOW

Help when you need it most

We know that having a truck accident can be a traumatic experience and there are many things to organise at once.

That's why NTI Limited has developed NTI **ACCIDENTASSIST** – a free service available to all NTI policyholders 24 hours a day, 7 days a week.

In the event of an accident, call **1800 684 669** (1800 NTI NOW) and we'll take care of you!

Medical assistance

We will ensure you receive medical assistance as needed.

Trauma counselling

NTI has medical professionals as part of the NTI **ACCIDENTASSIST** team. If required, we can provide over-the-phone trauma counselling at the accident site until help arrives.

Vehicle recovery

A NTI Heavy Motor Recovery Operator can be authorised to recover your vehicle using the latest skills and equipment to prevent further damage.

Load recovery

We can oversee the load recovery and ensure your load recovery cost is fair for you or your marine insurer.

Clean-up of the accident scene

We can arrange clean-up of the accident scene and cover you for up to \$10,000 over and above your other policy covers for load clean-up after the accident.

Message relay

We can relay urgent messages on your behalf to your employer, suppliers or loved ones.

Driver repatriation

We can arrange the transportation of the driver back to base or temporary accommodation (policy limits apply).

Post-Trauma counselling

Following the accident, you are entitled to two free counselling sessions to assist you to put the memory of the accident behind you. This offer is available to you, the driver, or immediate family members.

Financial information

You are entitled to one over-the-phone free session with our Certified Practising Accountant who can outline your available options if your business is suffering due to the accident.

Automatic claims lodgement

Right from your first phone call to NTI **ACCIDENTASSIST**, your claim is lodged.

This ensures a fast turnaround so your vehicle is back on the road earning an income in no time. In most instances you won't even need to fill in a claim form.

Helping you contain costs

All vehicle recovery and clean-up work will be authorised by NTI prior to commencement and invoiced directly to NTI. You can be rest assured that NTI **ACCIDENTASSIST** will manage recovery costs responsibly.

More information

For more information about NTI **ACCIDENTASSIST**, please contact your Broker or Authorised Representative.





NTI **ACCIDENT ASSIST**

1800 684 669

1800NTINOW

nti.com.au

Insurance products are provided by National Transport Insurance.

You can obtain a product disclosure statement (PDS) for Motor Vehicle products by contacting NTI Limited on 07 3292 9800.

You should consider the PDS when choosing whether or not to acquire or continue holding a policy.

Insurance products are provided by National Transport Insurance, a joint venture of the insurers Insurance Australia Limited trading as CGU Insurance ABN 11 000 016 722 AFSL 227681 and AAI Limited Trading as Vero Insurance ABN 48 005 297 807 AFSL 230859 each holding a 50% share. National Transport Insurance is administered on behalf of the insurers by its manager NTI Limited ABN 84 000 746 109 AFSL 237246.